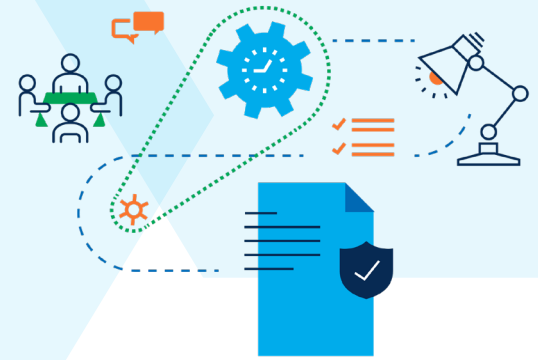# Managed Review

Expert talent, leading-edge technologies, and innovative workflows converge in a full-service solution for timely, efficient, and defensible document review.

Our project managers, AI and analytics experts, and document review attorneys leverage 20+ years of time-tested workflows and best practices along with the industry's most powerful tools to elevate review into a fully managed solution that's delivered on time and on budget.

INCREASED PACE AND PRECISION
Proprietary workflows, intelligent batching, and customizations integrate with best-of-breed review and AI tools to deliver practical. defensible strategies that accelerate the speed, accuracy, and efficiency of review.

PRICE CERTAINTY AND EFFICIENCY
If you want to know what you're going to pay for your review, we have the solution. Whether per-doc or per-project, we can offer a timely, cost efficient fixed-fee managed review to meet your goals and needs.

SERVICE EXCELLENCE
We are easy to work with, responsive, and reliable, earning clients' trust as an extension of their team invested in their success. We are driven to delight our clients by delivering an experience that is simply better.

FLEXIBLE REVIEW OPTIONS
Remote review brings a national network of experts to the virtual table in a secure digital workspace. Or, take advantage of our state-of-the-art document review facilities with customizable, socially distanced space configurations.

Our expertise spans projects of all sizes and subject matters, including:

- Specialized Matters, including IP, Antitrust, Employment, Securities, Pharmaceutical, and Healthcare

- Regulatory Inquiries, Hart-Scott-Rodino Second Requests, Internal Investigations/ Compliance, SEC/DOJ/FTC Investigations, and FCPA Matters

- Class Action, Multi-District, and Joint Defense

- Multilingual Review and Translation

- Contract Validation & Analysis

Time-tested expertise meets advanced analytics for high-quality deliverables and better outcomes.

Managed review is in our DNA—it's how we got started more than 20 years ago, and we continue to innovate and apply ingenuity to deliver a consistently better approach to our technology-assisted review solutions. Our seasoned review managers represent the best the industry has to offer, with collective expertise gained from having staffed, staged, and managed thousands of document reviews. They've seen it all and know how to achieve the best results by utilizing analytics and technology, intelligent batching, best practices, and proven workflows to deliver a more accurate, consistent, and efficient review.

Your review is in good hands—we've got you covered.

PROJECT MANAGEMENT & OVERSIGHT

Licensed attorneys oversee all managed review teams and actively participate in projects, maintaining constant communication and supervision over processes and workflows, quality, and productivity.

METRICS & REPORTING

We deliver daily review insights and metrics for real-time tracking and analysis. Comprehensive and customizable reporting for clients and case teams ensure quality, productivity, and cost management.

FLEXIBLE PRICING OPTIONS

We make it easier to work with us on your terms. From per-document to fixed fee to traditional billing, we offer alternative fee arrangements that deliver predictability, efficiency, and cost certainty.

Remote Review

Distributed, remote document review brings a national network of experts to the virtual table in a secure digital workspace.

- Supports a more geographically diverse team of contract attorneys, legal professionals, and native language translators

- Utilizes our national network of project managers and full-time on-staff lawyers to remotely manage domestic teams of contract attorneys

- Maximizes efficiency and expertise for your review by drawing on a deep pipeline of contract attorneys from across the country

- Includes access and security needed for our legal professionals to safely work remotely under full supervision

- Ensures full protection for every link in the chain with encryption software and AI-enhanced productivity tools

Review Security

DISTRIBUTED REVIEW CITRIX FEATURES

• Takes advantage of a user's existing resources and delivers a secure virtual PC review session using Citrix XenApp

• Website / URL whitelist inside Citrix session

• Disabled USB drives and optical storage devices from access to the Citrix session

• Disabled printing from the Citrix sessions

• Application restrictions & filtering within the Citrix session

• Restricted email platform available inside the Citrix session

• Available security & monitoring application running on the local PC

  − Activity blocking (screen capture, printing, clipboard, and video lockdown)
  − Productivity monitoring and reporting suite (URLs, active vs inactive, etc.)

• Crowdstrike Endpoint Security running on the Citrix session

  − Network operations center
  − Endpoint monitoring & incident response
  − Managed detection & remediation
  − Threat hunting
  − Next-gen anti-virus
  − IT hygiene analysis

• All authentication through Okta SSO system with Adaptive 2FA

  − GeoIP filtering
  − Impossible travel detection
  − User and device behavioral analysis
  − Unauthorized VPN detection
  − Automated threat blacklisting
  − Exhaustive logging

• Quick, secure, and easy set-up and turnaround

• Expedited project closure

okta   **paloalto** NETWORKS   **citrix**   **CROWDSTRIKE**

Turnkey Review Space on Demand

Our state-of-the-art facilities allow you to rapidly scale resources and are fully equipped to handle high-volume reviews. Amenities and features include:

• Fiber optic internet access (up to 1 Gbps) with complete redundancy

• Desktop computers, monitors, and printers

• 24-hour security protection

• Segregated and controlled access review rooms for matter-by-matter security

• Modular, socially distanced seating for customizable configurations

• Private office and conference space

• Community kitchens

Legal Staffing

For deep industry expertise, leverage our recruiting team to staff your legal needs. We boast an experienced candidate pipeline built over decades, filled with subject matter experts in your industry.

• Strong market connections and a broad candidate network

• Thorough screening to your exact specifications

• Vetted and background checked if requested

• Fast turnaround to meet your schedule

• High-caliber candidates—not just a cursory resume match

• Proactive support based on your forecasted hiring need

Ready for a more certain and efficient review experience?
Get in touch today to speak with an expert.
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